

Please fill in the whole form using a ball point pen and send it to:

The Mortgage Works  
Portman House  
Richmond Hill  
Bournemouth  
BH2 6EP

Name(s) of account holder(s)


Bank/Building Society account number

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Branch sort code

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Name and full postal address of your Bank or Building Society

To the Manager
Bank/Building Society
Address
Postcode

Reference

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**Instruction to your Bank or Building Society to pay by Direct Debit**

Service User Number

9	4	8	9	0	4
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**Mortgage Account (Reference) Number**

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Instruction to your Bank or Building Society

Please pay The Mortgage Works (UK) plc Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with The Mortgage Works (UK) plc and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

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Date

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**Banks and Building Societies may not accept Direct Debit Instructions for some types of account.**

**This guarantee should be detached and retained by the Payer**

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit The Mortgage Works (UK) plc will notify you five working days in advance of your account being debited or as otherwise agreed. If you request The Mortgage Works (UK) plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by The Mortgage Works (UK) plc or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when The Mortgage Works (UK) plc asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.