

Changes to help support your clients



Here's some of the improvements we've made.

Supporting you and your clients

- We've launched a Home Support Package to support your clients who are still being affected financially by the coronavirus outbreak
- We have a regularly updated coronavirus support page to keep you informed of changes to our service and ways we can support you and your clients, including payment holidays and valuation information

Saving your clients time

- We improved TMW Online so you can:
 - Track cases easier and on your mobile
 - Submit your Limited Company applications online
 - Enable another registered admin user to receive email alerts on your cases.
- The offer validity period for remortgage and further advance applications was extended to 6 months
- We reduced the number of proofs required for evidence of deposit
- We simplified how we stress further advance applications for clients whose existing product is coming to an end

Improved product range

- We've increased our maximum loan for Buy to Let First Time and Experienced Landlords

And don't forget...

- There are **no maximum age** limits for Experienced Landlord applications up to 65% LTV
- There are **no minimum income** requirements
- We pay procuration fees for new product switch applications
- Dedicated product range for **Large Portfolio landlords**.

If you have a question you can use **Broker Chat** to contact a Business Development Adviser in one of our regional teams

themortgageworks.co.uk/improvements

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